

ATLANTA BALLET

GENNADI NEDVIGIN • ARTISTIC DIRECTOR

2021 | 2022 Season FAQs / Subscriptions

After a near two-year hiatus, we can't wait to welcome you back to live performances.

Your experience may be slightly different in and around the Cobb Energy Performing Arts Centre based on recommendations from public health experts and the CDC. Here's what we know right now:

Will there be full houses?

At this time, we are planning to return to 100% capacity for performances beginning with *Firebird* in February 2022. We will continue to follow the advice of the CDC and public health professionals, and ticketholders will be notified of any changes to this plan.

Will my seats be affected?

If CDC guidelines change and there is a recommendation to reduce seating capacity, subscribers will receive priority access to new seats. If your seat is not available due to social distancing requirements, we will ensure that you are as close to your original seats as possible while maintaining a safe distance from others.

Our current plan is to keep all subscribers in their existing seats. Should you have any concerns or need to change your seats, please call Patron Services at 404-892-3303 (Mon – Fri, 10am – 6pm).

What safety protocols will be in place for performances?

We are currently optimistic about next season. Public health experts believe that most COVID safety protocols, including mask wearing, will not be necessary by February. We will update safety measures in accordance with the latest information from the CDC and share more details throughout the summer and fall.

How do I use my account credits from canceled performances towards my purchase?

Any credits on your account can be applied to your purchase process when checking out online. Or you may call Patron Services at 404-892-3303 for assistance (Mon – Fri, 10am – 6pm).

What if I am not comfortable returning or need to change my tickets?

Our Commitment to Subscribers - Your continued support of Atlanta Ballet is invaluable. In return, we have updated our policies to guarantee that you will always receive the full value of your season subscription. Throughout the coming season, for any reason, you may credit your subscription tickets to a future performance, donate them back to Atlanta Ballet to support our mission, or receive a full or partial refund.

What about *The Nutcracker*?

You may have noticed this information is missing. *The Nutcracker* is a family tradition for many with performances often filled with children of all ages. We are currently talking to public health experts and watching CDC guidelines on how to keep our youngest audience members safe. We will provide a detailed update on *The Nutcracker* performance schedule in coming months.