

***The Nutcracker* FAQs**

Will there be full houses?

At this time we are planning on returning to 100% capacity for all performances. We will continue to follow the advice of the CDC and public health professionals, and ticketholders will be notified of any change to this plan.

What other safety protocols will be in place for performances?

The Nutcracker is a family tradition for many with performances filled with children of all ages. To protect our patrons, especially our youngest patrons, we will continue to follow the lead of the CDC, and local and state officials. Given the current upward trend in COVID-19 infection rates, we are not sure what safety protocols, including requiring masks, may be needed in December. Please check back for updates on COVID safety protocols for *The Nutcracker*.

Are young children allowed at performances and do they need a ticket?

The Nutcracker runs just over 2 hours with a 20-minute intermission. Due to the length of the performance we recommend *The Nutcracker* for children ages 4+. Cobb Energy Centre is also no longer providing booster seats.

All persons regardless of age must have a ticket for admission. All tickets in your party, including those for children, must be for contiguous seats.

Is there security screening at the venue?

Doors to the venue open 90 minutes before a performance begins. There are now enhanced security screenings (metal detectors) in place for every performance. Patrons will be asked to return prohibited items to their car prior to entry. Please allow extra time to enter the venue.

Are there any prohibited items at Cobb Energy Performing Arts Centre?

Yes, the following items are prohibited at Cobb Energy Centre:

- Bags larger than 13 x 13 x 13
- Cameras or electronic devices such as laptops (cell phones are ok)
- Professional cameras
- Video Cameras
- Weapons of any kind
- Shoes with wheels
- Backpacks
- Strollers
- Outside food and beverages
- To see the full list, please [click here](#)

Will there be coat check?

No. Cobb Energy Centre Performing Arts Centre is no longer offering coat check at performances. Patrons will need to plan on keeping their coats with them during performances.

Is Cobb Energy Performing Arts Centre ADA compliant?

The venue is ADA compliant with seats designated in various locations for guests with disabilities and those needing special assistance. The venue is equipped with wheelchair accessible courtesy phones, plaza ramps, wheelchair accessible ticket windows, and wheelchair accessible drinking fountains. For more information please call 770-916-2800

Is photography allowed during performances?

No photography or videography is allowed during Atlanta Ballet performances. We encourage you to take photos in the Cobb Energy Performing Arts Centre lobby and remember to tag @atlantaballet when posting!

Is Cobb Energy Centre a cashless environment?

Yes. Cobb Energy Centre is a cashless environment. Cash is not accepted for any transactions including concessions. Please plan accordingly.

Is there parking available on-site at Cobb Energy Centre?

Cobb Energy Centre has 1,000 on-site parking spaces for performances and other events, 700 in a four-level deck and 300 in a surface lot. Parking is through AAA Parking. Prices may vary.

Will concessions be open?

Cobb Energy Centre offers a variety of concessions and beverages in the lobby. We are not sure at this time if food and drink will be allowed in the theatre. Please check back for updates on our COVID safety protocols around food and beverage consumption.